

YAMAHA Guarantee for selected power amps & amp control products for the European Economic Area (EEA)* and Switzerland

Dear Customer,

Thank you for having chosen a Yamaha product. We hope you will be very satisfied with it. In the unlikely event that your Yamaha product needs service under this guarantee, please contact (or take the product to) the dealer from whom it was purchased or to an authorised Yamaha Service Centre. As Yamaha operates a full, pan-EEA* (and Switzerland) warranty service you may alternatively contact (or take the product to) your nearest Yamaha dealer (who is authorised to sell the type of product you have purchased). If you experience any difficulty please contact the Yamaha representative office in your country.

* European Economic Area consists of members of the European Union (Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden & United Kingdom) and Iceland, Norway and Liechtenstein.

Your Guarantee

Yamaha guarantees all products listed on the third page of this document to be free from defects in workmanship or materials for a period of 5 years from the date of the original purchase. Yamaha undertakes, subject to the conditions listed below, to have the faulty product (or any part(s)) repaired or replaced (at Yamaha's discretion) without any charge for parts or labour. Yamaha reserves the right to replace a product with that of a similar kind and/or value and condition, where a model has been discontinued or is considered uneconomic to repair.

Conditions:

1. The original invoice or sales receipt (showing date of purchase, product code and dealer's name) MUST accompany the defective product, along with a statement detailing the fault. In the absence of this clear proof of purchase, Yamaha reserve the right to refuse to provide free of charge service and the product may be returned at the customer's expense.
2. The product must have been purchased from a supplier within the European Economic Area or Switzerland.
3. The product must not have been the subject of any modifications or alterations, unless authorised in writing by Yamaha.



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4. The following are excluded from this guarantee:
 - a. Periodic maintenance and repair or replacement of parts due to normal wear and tear.
 - b. Damage resulting from:
 - 1) Repair done by the customer himself or by an unauthorised third party;
 - 2) Inadequate packaging or mishandling, when the product is in transit from the customer. Please note that it is the customer's responsibility to ensure the product is adequately packaged when returning the product for repair.
 - 3) Misuse, including but not limited to (a) failure to use the product for its normal purpose or in accordance with Yamaha's instructions for proper use, maintenance and storage, and (b) installation or use of the product in a manner inconsistent with the technical or safety standards in force in the country where it is used.
 - 4) Accidents, lightning, water, fire, improper ventilation, battery leakage or any cause beyond Yamaha's control.
 - 5) Defects of the system into which this product is incorporated and/or incompatibility with third party products.
 - 6) Use of a product imported into the EEA* and/or Switzerland, not by Yamaha, where that product does not conform to the technical or safety standards of the country of use and/or to the standard specification of a product sold by Yamaha in the EEA and/or Switzerland.
5. Where the guarantee differs between the country of purchase and the country of use of the product, the guarantee of the country of use shall apply.
6. Yamaha may not be held responsible for any losses or damages, whether direct, consequential or otherwise, save for the repair or replacement of the product.
7. Please backup any custom settings or data, as Yamaha may not be held responsible for any alteration or loss to such settings or data.
8. This guarantee does not affect the consumer's statutory rights under applicable national laws in force, nor the consumer's rights against the dealer arising from their sales/purchase contract.

Yamaha Power Amplifiers and Amp Control products covered by this guarantee

- TXn series (TX6n, TX5n, TX4n)
- Tn series (T5n, T4n, T3n)
- PC-01N series (PC9501, PC6501N, PC4801N, PC3301N, PC2001N)
- XP series (XP7000, XP5000, XP3500, XP2500, XP1000)
- XH200
- XM series (XM4180, XM4080)
- Amp Control Unit ACU16-C
- Network Hub/Bridge NHB32-C
- Amplifier Control Device ACD1



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In case your home country is not mentioned, please contact your dealer for information concerning your guarantee, or check Yamaha European Central Website:

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